

## Wait . . . What? And Life's Other Essential Questions The Advantages to Questions in Conflict



This workshop looks at James Ryan's book *Wait . . . What? And Life's Other Essential Questions*. James Ryan is Dean of Harvard University's Graduate School of Education. He presented his work on asking (and answering) good questions during a popular commencement speech which is now published by HarperOne. We will ask the question: How do Ryan's five key questions help with interpersonal relationships in the workplace, especially amid conflict. We will explore how asking better questions helps to lessen snap judgments, engage our curiosity, find common ground, approach relationships with humility, and find the most important facets in our lives and relationships, all of which are useful when mediating conflict.



“Ok, any questions so far? No? Clearly we have some work to do on the importance of good questions.” - James Ryan, Dean of Harvard University's Graduate School of Education

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**Date:** Friday October 20th, 2017  
**Time:** 12:00 - 1:30 PM  
**Location:** UNM Business Center (SE Corner of Lomas and University) Room 1016  
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