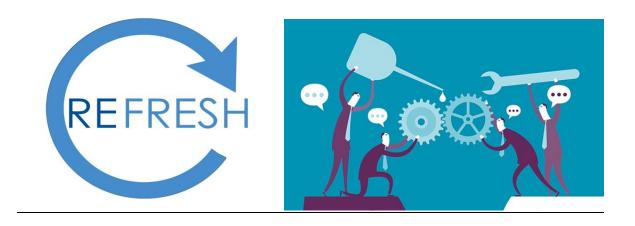


## **MEDIATION SKILLS REFRESHER!**

In response to requests for refreshing on how mediators mediate, this workshop will include skills review and discussion -- acknowledging, reframing, caucusing, and moving to understanding and possible agreements. We will use a few conflict interactions to focus our discussion and discuss/try out some brief mock mediating. As you know, these skills are also of value for everyday informal situations. Whether you have taken mediation training recently, or it has been a while, please join us!

And, we encourage you to e-mail Jean a few days before the workshop with your questions and interests for discussion!



Facilitator: Jean Civikly-Powell

Date: Friday, March 29, 2019

Time: 11:30-1:00 pm

Location: UNM Business Center, RM 1016.

(SE Corner of Lomas & University, Bldg. #183 on main campus map)

**RSVP**: Jean Civikly-Powell, Ombudsperson for Faculty

jcivikly@unm.edu